

IRONWOOD

DOOR & MOULDING

All stile and rail door products manufactured by Ironwood Door & Moulding meet or exceed generally accepted industry standards. Ironwood Door & Moulding warrants that at the time of shipment, each door is fabricated with exceptional material and workmanship and is free of defects which would cause the door to be unfit for the ordinary recommended use.

One-Year Exterior Door and Fire Door Limited Warranty

For doors used in an exterior application or interior fire door application will be warranted for one year from date of shipment from the factory. This warranty applies only to doors that have been properly finished and installed with a proper overhang to avoid sun and water from directly hitting the door.

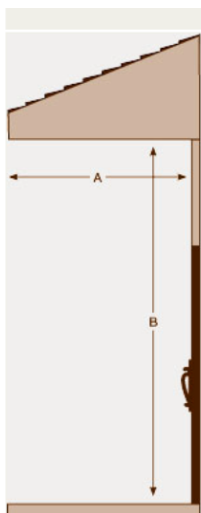
Note: cleaning doors with high water pressure devices will void warranty (i.e. Garden Hose).

Ten Year Interior Door Limited Warranty

For doors used in an interior application will be warranted for ten years from the date of shipment from the factory. Interior application is defined as having a controlled interior climatic condition on both sides of the door. The ten-year warranty does not apply to fire rated doors or doors used in commercial, hospitality, or multi-family applications in which case the one year warranty will apply. The ten-year warranty only applies to the original purchaser, and is non-transferable.

Door Preparation for Finishing

Damage caused by not providing adequate protection from the elements will not be covered by Ironwood Door & Moulding's warranty. Adequate protection includes, but is not limited to, an overhang extending out at least one-half the distance from the bottom of the door to the bottom of where the overhang begins and extending at least 3 feet past either side of the opening. Additional overhang may be necessary in areas of extreme weather conditions to sufficiently protect the door. Proper overhang significantly decreases the chance of warping, cracks in the wood and delamination caused by the sun and water directly hitting the door.



REQUIRED OVERHANG

Dimension A (length of overhang) must be equal to or greater than 1/2 of dimension B (distance from bottom of door to the base of the overhang). Warranty is void without proper overhang.

1. Adjust or align components if necessary.
2. All doors manufactured by Ironwood Door & Moulding require sanding prior to finishing. The degree of pre-sanding will depend upon the owner's selection of stain and whether or not they are spraying or wiping the stain.
3. Clean door thoroughly after sanding to remove all dust or foreign material. Avoid using chemical cleaners that react unfavorably to certain wood species and finishes. Consult a finish expert.
Note: Some hardwood species can have an adverse reaction with certain chemical cleaners and finishes.
4. Make sure all surfaces are sealed and finished, including top, bottom and side edges of the door.

Caution: If during the finishing process you are having some issues with your door, stop finishing immediately and contact the company from where you purchased the doors.

Maintenance

Your door from Ironwood Door & Moulding will need some periodic maintenance to help ensure that it has sufficient protection against the elements. Some of the following signs are indicators that it is time to re-finish your Ironwood Door & Moulding door: chalkiness in finish, flaking of finish, hairline cracks in the finish and changes in the color of the finish.

Warranty Claims and Limitations

In the event of a defect or failure to conform with this warranty, upon written notice to Ironwood Door & Moulding, the company, at its discretion, will (1) repair the door without charge, or (2) provide a replacement door without charge in the same stage of fitting and finish as was originally purchased from Ironwood Door & Moulding. Ironwood Door & Moulding will not be liable for any door repair or replaced without their prior written consent. Ironwood Door & Moulding shall not be liable for consequential, indirect, or incidental damages. Some states do not allow the exclusion or limitation of incidental or consequential damages therefore the above exclusions of limitation may not apply to you. This warranty gives you specific legal rights, which vary from state to state.

What Ironwood Door & Moulding Will Not Do

Ironwood Door & Moulding is not responsible for transportation, shipping, removal, finishing, labor or installation charges or costs incurred in replacing the product or any other costs relating to the replacement of the product.